


LONDON IN BLOOM WINNERS



Harmondsworth Allotment Association entered the prestigious London In Bloom Awards for the first time this year and were shortlisted for several categories. Supported by the Heathrow Community Rangers, the village won three Silver Gilt awards!

 **Best Community Engagement Award**

 **Best Horticultural Health and Wellbeing Award**

 **Small London Village**

The awards were collected by Harmondsworth Allotment volunteers alongside our Community Ranger Supervisor at an awards ceremony in September.

London In Bloom is about celebrating and recognising the passion Londoners have for greening their capital city. Their campaigns and competitions provide something for everyone who wishes to make a contribution to the quality of life in London, conserving green heritage and doing their bit for the environment. You can read more about them on their [website](#).





GIVING SOMETHING BACK

HEATHROW COLLEAGUES SUPPORTING COMMUNITIES



Our Heathrow colleagues, with the assistance of our Community Rangers, have been volunteering in local communities – litter picking, tidying communal areas, and providing support to our nearby schools.

A massive thank you to all who took part and making these special moments happen within our local community.



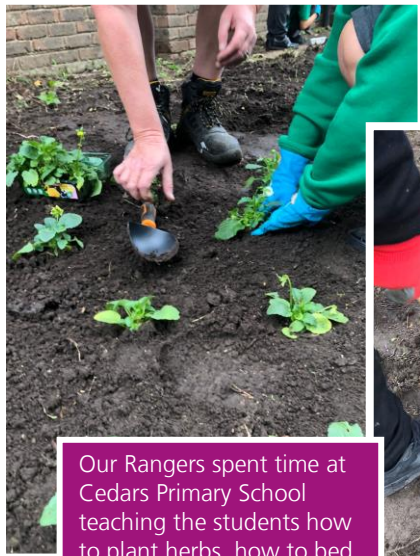
Here are some moments captured from when our Surface Access team volunteered at the Hounslow Multicultural Centre, to renovate the outdoor space and assemble a lovely patio set for the local community.

Our Strategy team held its community day at Slough MENCAP Horsemoor Green Community Centre volunteering with several tasks to refurbish internal areas and clear outdoor spaces.





COMMUNITY RANGERS



Our Rangers spent time at Cedars Primary School teaching the students how to plant herbs, how to bed plants, and how to keep them maintained.

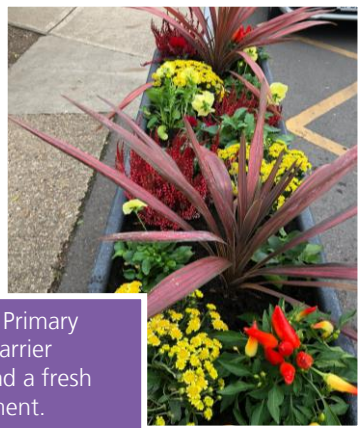


The Rangers spent some time with the Cranford Action Group and Green Welfare UK, litter picking at the M4 roundabout and on the A312 parkway, collecting bags of rubbish.

Our Community Rangers have been busy helping local communities and schools with a variety of projects. If you have a community project that would benefit from Ranger support, then please email us at communityrelations@heathrow.com



The Breakaway Centre in Slough had a lovely green makeover. From a lovely tree planted, to all new green turf inserted.



Heathrow Primary School's barrier baskets had a fresh refurbishment.



Community litter picking took place in Harmondsworth Village and Harmondsworth Lane, Sipson, collecting several bags of litter.



Connecting communities to the World of Work

INSPIRING THE FUTURE GENERATION



Outgoing CEO John Holland-Kaye and some of our colleagues volunteered at Heathrow Primary School in Hillingdon at the start of the new academic year. Having visited a local school in Hounslow on his first day as CEO in 2014, this marked John's final visit.



Our colleagues spent some time with Year 6 students in a bespoke workshop that was centred around the importance of developing skills that make a great leader. Volunteers shared stories about their own journeys to their current roles at the airport and encouraged the students to always work hard to achieve their goals.

We hope the students enjoyed the visit and were inspired by the stories they heard, leaving the day with a better understanding of what it means to be a successful leader.



Three of our Engineering Graduates volunteered at a school careers fair to inspire and inform the younger generation of the engineering career opportunities and developments at Heathrow.

To find out more about careers at Heathrow [click here.](#)



Connecting
communities to the
World of Work

INSPIRING THE FUTURE GENERATION



Applications for our graduate development programmes are now open. Don't miss out. Register your interest and be the first to apply for opportunities in engineering, finance, procurement, or our generalist programme which offers experience across the airport.

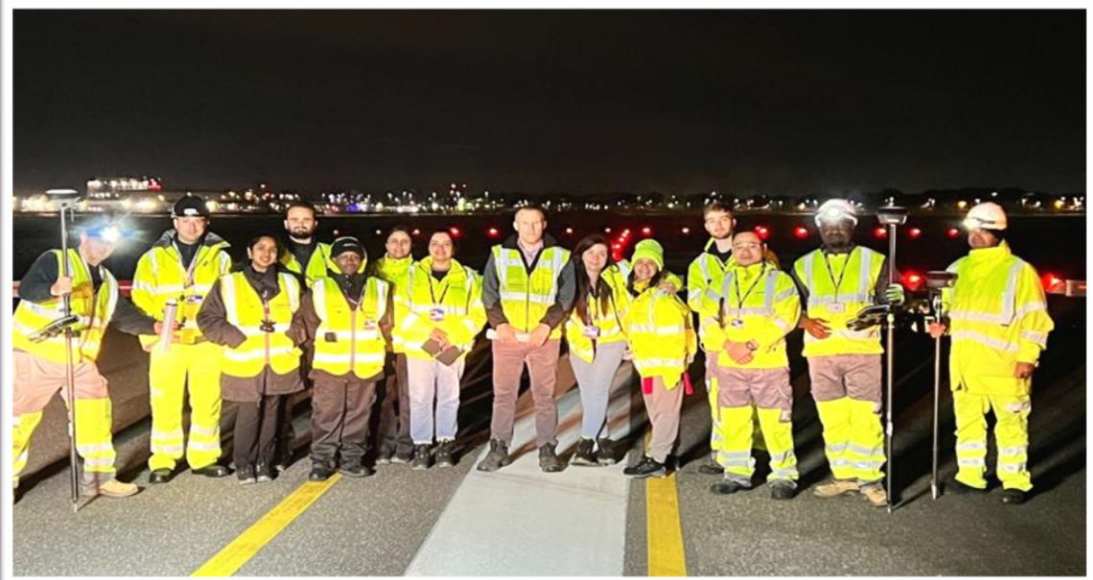
Heathrow

GRADUATE
PROGRAMMES:
**REGISTER
YOUR
INTEREST**

NO PLACE LIKE HEATHROW



✿ Celebrating a Successful Heathrow Runway Inspection ✿



The Civils Delivery Team, along with our talented new Heathrow graduates, joined forces with our framework inspections contractor Jacobs, and our trusted maintenance contractor Dyer and Butler, to successfully complete the Level 3 inspection of Heathrow's southern runway. ✿

Applications are now open to apply for a place on our graduate scheme
click here: [Early Careers - Heathrow Graduates \(promotingpeople.co.uk\)](https://www.promotingpeople.co.uk)
The closing date is on Monday 6 November 2023.



Connecting
communities to
funding & Team
Heathrow

TÜRKIYE-SYRIA EARTHQUAKE APPEAL SIX MONTH UPDATE



care®

Heathrow's donation and colleague outreach earlier this year supported the work of CARE International and their ongoing efforts to aid those affected by devastating earthquakes in Türkiye and Syria. More than 55,000 people are estimated to have lost their lives in the earthquakes, while many more were injured and displaced.

CARE would like to thank everyone who has supported the appeal so far. They have shared an update on the impact your donations have made.

What impact has CARE had?

In total CARE in Türkiye has so far reached 65,000 individuals, and in the northwest Syria have reached 675,000 individuals.

Thank you again to those who have supported the appeal.



CARE has reached per sector the following numbers of people with:



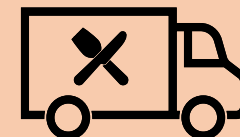
740,000 Individuals Supported



**267,000
EMERGENCY
SHELTERS**



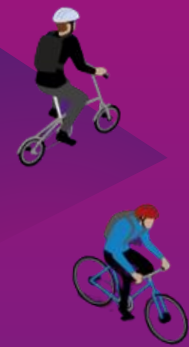
**323,000
WASH
(WATER,
SANITATION &
HYGIENE)**



**114,000
FOOD
SECURITY**

CARE is there to help people when they need it most. They are one of the world's leading humanitarian agencies, delivering lifesaving assistance when disaster strikes.

You can read more about the work that they do and projects they support on their website <https://www.careinternational.org.uk/>



WAY 2 GO

ULEZ is driving a range of public transport improvements across Greater London and beyond. Many of them are good news for Heathrow commuters. See what's happening near you.

ULEZ-focussed public transport improvements in 2023

By working in partnership with bus and coach operators, a total of 22 new or improved services have been introduced with Heathrow's financial support to help colleagues and passengers travel to and from the airport without the need to drive. Those of greatest benefit to the local community surrounding Heathrow are shown below.

New Services

Service and description	Locations served	Start date
N40 Overnight service calling at most Elizabeth line stations in West London.	Ealing Broadway, West Ealing, Hanwell, Southall, Hayes & Harlington	26 th August 2023
N30 Overnight service calling at most Piccadilly line stations in West London.	Acton, South Ealing, Northfields, Boston Manor, Osterley, Hatton Cross	26 th August 2023
H21 New route providing a direct link Between Bedfont Green and Terminal 4	Bedfont Green and a part of Feltham	19 th August 2023
459 New early morning bus service.	Iver Health, Iver, West Drayton	26 th August 2023

"We are very proud of what we've achieved for the ULEZ expansion in a very short space of time. Buses and coaches are easily adaptable and can be introduced very quickly in the right circumstances. We've had a tremendous level of support from our operating partners and the neighbouring local authorities, who have all worked extremely hard to enable these service improvements to commence on time."

Matthew Wooll, Heathrow's Route Development Lead in the Surface Access Strategy Team

Improved Services

Service and description	Locations served	Start date
Route 7 Convert to double-deck with luggage racks	Britwell, Slough, Langley	Gradual Introduction since April. All in service.
Route 4 Increase frequency along the A4 To every 15 minutes on weekdays, 30 minutes at other times. Hourly overnight. Free travel for Team Heathrow between Central Bus Station and Compass Centre.	Cippenham, Slough, Langley	27 th August 2023
442 Improved timetable to every 30 minutes throughout the day	Staines, Ashford Hospital, Stanwell, Stanwell Moor	28 th August 2023
X442 Reintroduced, providing a 30-minute Frequency to Terminal 5 from Staines Railway Station. Extended in Staines to serve more residential areas where lots of colleagues live.	Staines	28 th August 2023
H30 This free morning service improved to operate throughout the day between T4 and T5	Terminal 4, Cargo Area, Terminal 5	26 th August 2023
7 Earlier journey from Britwell at 03:00 To connect with route A4 to CBS	Britwell, Slough	27 th August 2023



Let's do Business



Business Summit

This year's Business Summit will highlight ways in which SMEs can help Heathrow continue to grow sustainably. With speeches from Heathrow's senior representatives and suppliers showcasing procurement prospects, the Summit is a unique opportunity for local SMEs to find out how they can work with the airport's suppliers.

Business Exhibition

The Business Exhibition will give SMEs and larger companies the opportunity to showcase their products and services to a wide audience. With up to 45 businesses exhibiting on the day, this will be the ideal opportunity to network, make connections and create new business opportunities across Heathrow's supply chain network.

To find out more about the Business Summit, please take a look at our brand new website by clicking [HERE](#).

We are delighted to announce we will be hosting our **25th Business Summit on 16 November 2023 at the Radisson Blu Edwardian Hotel Heathrow**. As we mark our 25th anniversary, we reflect on all the amazing partnerships and relationships we have formed over the years from doing business with all our supply chain partners, big and small.

It is fitting, therefore, that the theme for this year's event will be "Let's Do Business." This event will offer the opportunity to promote economic growth in our local community for SMEs, suppliers, and Heathrow strategic partners by providing more visibility for upcoming opportunities within our supply chain. The event also aims to facilitate more collaborative relationships to form between SMEs and our largest supply chain partners.

This event will once again be held in partnership with our local Chambers of Commerce and Business Groups, connecting local SMEs and Heathrow suppliers together to create future business opportunities. The delegates will gain an insight into how working with Heathrow will enable SMEs to play a central role in the airport's operation and wider sustainable supply chain.



Book your free place

[Register now](#)





OPERATIONAL UPDATE



Heathrow's Recovery Caps Tenure of Transformational CEO

Introducing Our New CEO, Thomas Woldbye:

"The UK already has a hub airport that is the envy of much of the world. As I spend my first days getting to know the colleagues and Team Heathrow partners who make it a success, I'm looking for how we can make Heathrow even better for our customers and the British economy. It's humbling to have the opportunity to take on the challenge and I'm excited to get started."

OAG[®]

We are delighted to announce that Heathrow has been named the number 1 hub in the OAG "Top 50" global Megahubs and again number 1 within Europe. For more information [click here](#).



Outgoing CEO John Holland-Kaye:

"It has been a privilege to lead the very talented team which in less than a decade transformed Heathrow into a hub airport that the whole nation can be proud of. We have built a solid legacy for my successor: Heathrow is now a customer service business with a clear path to net zero by 2050 and a plan to grow and to connect all of Britain to global growth."

7 million passengers travelled through Heathrow in September, the first month since February 2020 to exceed 2019 traffic levels. Passenger service levels were also ahead of 2019, and we were pleased to be named "Best Airport in Europe" and number 3 in the world by *Business Traveller*.



After nearly a decade as CEO, John Holland-Kaye handed over to Thomas Woldbye on 18 October. Under John's leadership the UK's hub airport has been transformed, starting with the opening of Terminal 2 on time and on budget. Since 2014, Heathrow has been named one of the best companies to work for in the UK, consistently rated by passengers as one of the top 10 airports for service in the world and been named "Sustainable Business of the Year".